



Return & Refund Policy

Thank you for shopping at sobaroo.com. We value your satisfaction and strive to provide you with the best online shopping experience possible. If, for any reason, you are not completely satisfied with your purchase, we are here to help.

Return

We accept returns within 10 days from the date of purchase. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Returns will be accepted only under the following conditions:

- When there is a mismatch between the invoiced items and the delivered items.
- When the delivered items are damaged or expired to the extent that they are unusable. (Damage to labels and exterior packaging is not considered.)

Refunds

Once we receive your return and inspect the item, we will notify you of the status of your refund. If your return is approved, we will initiate a refund to your bank account as a bank transfer/deposit. Please note that the refund amount may exclude any delivery charges incurred during the initial purchase.

Processing Time

Refunds and exchanges will be processed within 20 business days after we receive your returned item. Please note that it may take additional time for the refund to appear in your account, depending on your payment provider.

Contact Us

If you have any questions or concerns regarding our refund policy, please contact our customer support team. We are here to assist you and ensure your shopping experience with us is enjoyable and hassle-free.

Contact details are mentioned on our website.